



Booking Terms and Conditions

Important: The terms, conditions and limitation of liability under which the tour operates are detailed hereunder and the payment of the tour deposit or tour price represents acceptance by the purchaser of the following: -

1. The tour in this brochure is organized and operated by Palmers Coach Hire Pty Ltd t/as It's Easy Tours.

2. **Deposit:** To confirm your reservation a deposit of \$200.00 per person is to be paid within 7 days of booking. Reservations will be held for 7 days only without deposit. Balance of payment for your holiday is to be paid 45 days prior to departure. Organizers reserves the right to accept waitlist passengers in place of applicants failing to finalise within the prescribed time.

3. Occasionally it may be necessary to alter or amend itineraries, accommodation and sightseeing arrangements from those published. This may be due to road, weather and other operational needs prevailing at the time and is always made in the best interest of your comfort and safety. Any personal expenses incurred by a passenger as a result of any delay, alteration or curtailment of any tour, whether caused by mechanical defect, strikes or any other cause are the responsibility of the passenger.

4. A minimum number of bookings are required to operate a tour and also to ensure an enjoyable group atmosphere. Where sufficient numbers cannot be achieved, we reserve the right to cancel a scheduled departure date or tour.

5. Any special passenger requirements must be notified to us at the time of booking. No passenger will be permitted to embark or continue on the tour while their mental or physical condition is, in the opinion of any representative, such as to render themselves incapable of caring for themselves, or whereby they become objectionable to other passengers, or they become a hazard to themselves or other passengers.

6. Where a tour is cancelled prior to the departure date, according to sections 2 or 3 above, we shall endeavor to offer the nearest possible alternative tour (subject to a refund or payment to cover any tour price difference.) or, if this is not acceptable, refund your monies in full.



7. We cannot guarantee exact arrival and departure times and is not liable for any failure to make connections with any other service or guarantee the operation of any particular service.

8. We reserves the right to cancel any ticket or booking or to refuse to carry any passenger where payments have not been received by the company within the times specified in the tour brochure. It is a condition of carriage that a passenger has paid all tour monies prior to departure of the tour.

9. In the event of industrial action affecting air, rail or tour related transportation we will make every effort to contact you and advise alternative arrangements. However, if contact is not made, passengers should phone **0408 435 902**

10. We reserves the right to vary the price advertised or printed to cover any significant increase in air fare, fuel prices, or other tour related tariffs and costs.

11. Due to Government regulations and company policy, smoking is not permitted inside tourist coaches, however, frequent stops provide the opportunity for those who desire to smoke.

12. To ensure all passengers have the opportunity to enjoy front and window seats, a daily seat rotation system is employed.

13. Where a single passenger is willing to share accommodation with a fellow single passenger, we will endeavor to find another traveler of the same gender. we otherwise accept no responsibility for the suitability of the rooming partner and it is the condition of travel that single passengers willing to share accommodation accept the rooming partners allocated by us. If a passenger at any time during the tour considers the rooming partner to be unsuitable, we will, subject to availability and at the additional cost of the passenger, arrange single accommodation. **If you are willing to share and there is no one to share with, the single supplement WILL be applicable.** Single Rooms - are available upon request and a supplement is payable at the time of booking. The supply of single rooms is limited.

14. Baggage is entirely at "owner's risk" during the tour and we strongly recommend travel insurance be taken out. Passengers are warned against leaving articles on board carries or the tour coach at any time.



HOLIDAY TOUR PAYMENT DEPOSIT: \$200.00 per person, paid within 7 days of booking. Please make cheques payable to It's Easy Tours. If you wish to make a direct deposit via EFT please phone us for our bank details.

BALANCE: The balance of the total tour cost is due and payable 45 days prior to departure. It is the sole responsibility of passengers to forward tour payment by due date.

CANCELLATION FEES – Domestic Only

Days of Notice:	Fee per person:
40 days or more	\$100.00
30 – 39 days	20% of fare
20 – 29 days	50% of fare
15 – 19 days	75% of fare
Less than 14 days	100% of fare

These fees apply to coach content only. Any motel, airfare, cruise or additional travel cancellation costs may be applicable as per their individual cancellation policies.

NOTE: There is **NO REFUND** for any unused portion of the tour.

TRAVEL INSURANCE

As travel insurance is highly recommended by Department of Foreign Affairs and Trade, we advise passengers to take out travel insurance to cover any unforeseen circumstances which may arise.

LUGGAGE ALLOWANCE

Maximum weight of checked luggage for this holiday is 20kg per person. We are required by strict government and airline regulations to enforce and adhere to this limit